

Certification achievement kit

2021 | Confidential – for UL product certification customer use only

Overview

Congratulations on achieving certification from UL for your product. Communicating this achievement can help you win in the market by strengthening your product's presence and differentiating it from competitors.

This presentation provides guidance on marketing and promotions to represent a UL Certified product. To clarify, applying this marketing guidance is only appropriate if:

- You work for a company that is a customer of UL.
- UL has confirmed that your certification work has been completed and the conformity decision has been given.
- You have read and understood all of <u>UL's Customer Marketing Guidelines</u>.



Channels

The following channels are effective for communicating your certification achievement. Click into each for examples of promotional content:

- Press release
- Social media promotion on your company's owned social channels
- <u>Video/brand-level commercials</u>
- <u>Trade shows</u>
- Sales collateral and product catalogs
- Product web presence
- Internal communications to employees







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A press release can announce your certification, even featuring a quote from UL if desired.



Social media

Consider sharing the achievement on your brand's Facebook, LinkedIn, Twitter, WeChat or Instagram channels.

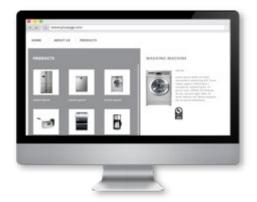






Product web presence

Create a landing page on your company's website to promote the achievement. Consider using this page to explain the rigor and credibility of the certification for your products. Showcase your product's UL certification on relevant UL databases such as UL SPOT[®] or Product iQ[™].







Video

Develop a video ad or commercial showcasing the achievement of UL certification.



Trade shows

Consider sharing your product's certification achievement at in-person or virtual trade shows with social media promotion and/or sales collateral.

Create an internal email or intranet post featuring achievement of UL certification.





Look for the UL Mark on our Sales collateral

products before you buy

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Customers that achieved UL product certification can request placards from their sales representative.

Look fort prod



Download product certification mark artwork at this <u>link</u>, or visit the <u>UL</u> <u>Marks Hub</u> to download your product's Enhanced UL Certification Mark and badges.

Marketing do's and don'ts

In scope	Out of scope for UL references/badge
 Use of badge for promotional purposes for products using the enhanced Mark 	 Use of the UL report or certificate in promotional materials UL certification Mark or badge larger than product or manufacturer logo
Accurately describing the scope of certification	 Use of the badge in conjunction with your products that are not UL Certified Use of the badge in conjunction with any products using the UL Listed, UL Classified or UL Recognized Marks
 Product manufacturer logo must be larger than UL certification Mark Make the badge large enough to be legible Make the logo larger than our badge 	• Use in company stationery, email signatures, business cards, signage, vehicles, as a favicon or within internet domains
Use of the artwork provided by UL	Creating artwork in a similar style to UL artwork
 Use in all relevant marketing channels: advertising collateral, websites, news releases, trade shows, social channels, internal communications, etc. Mark can be used in these channels in conjunction with the UL Certified product 	 Use of certification artwork in irrelevant channels where intent or meaning could be misconstrued



Limitations and restrictions of use

Customers are able to promote their UL work according to our <u>Customer Marketing Guidelines</u> after their UL work has been completed and a conformity decision made. Customers may not promote that they are "working" with UL or that their UL project is "in process." Customers of our certification services can also feature the Enhanced UL Certification Mark that they have earned in their marketing activities. Customers are never permitted to use our enterprise logo to promote their UL work.

Requirements for customer co-marketing:

- Signed Global Service Agreement (GSA) with appropriate service terms or other appropriate signed service contract
- All work completed and a conformity decision rendered, if necessary
- Aligned with <u>customer marketing guidelines</u>
- · Retire use of UL's brand assets and Enhanced UL Certification Mark as defined in the marketing guidelines
- UL Marks can only be used by certification customers. <u>Enhanced Mark</u> and <u>legacy certification Mark</u> camera-ready artwork is available online
- No use of UL's enterprise logo



Sample text references for product certification achievement

Acceptable example	Out of scope
We worked with UL to obtain third-party, science-backed certification for our [specific product name]. Learn <u>more</u> .	UL certification means our products are safe and risk-free.
We have achieved UL's certification, which helps to demonstrate our scientific approach to confirming the Learn more.	Our brand is UL Certified.





Thank you

Empowering Trust[®]

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