

# ComplianceWire®: Elevating Supplier Compliance and Qualification Standards





In today’s complex regulatory landscape, companies face daunting challenges in managing and qualifying their suppliers. Issues like maintaining quality standards, ensuring clear and traceable communication, and meeting stringent regulatory requirements are at the forefront of industry concerns. Firms need a reliable way to verify that suppliers are not only informed but also in compliance with critical directives, such as quality contracts, supplier codes of conduct and state and federal requirements.

We understand that at the core of supplier management and qualification is the need for quality-driven communication that is both effective and auditable. ComplianceWire® focuses on fostering high-quality communication that is not only effective but also traceable, reportable and adaptable to the dynamic needs of the industry. Our programs are also crafted with an automated delivery system that simplifies the process for the end user, streamlines administration and provides a clear audit trail for supplier controls. In enhancing supplier management, ComplianceWire® stands out not only through its responsive e-Learning design, but also by offering custom course design tailored to specific organizational needs.

We built our Supplier Compliance Qualification Program by combining our extensive knowledge in regulated industries with our collective expertise in regulatory compliance. The result is ComplianceWire®, a fully validated software as a service (SaaS) solution, CFR Part 11 compliant, and accessible from anywhere in the world.

UL Solutions’ turnkey solution provides a proven process for delivering training and communications to your supplier ecosystem.



Access to a secure environment and robust user experience



Identify your supplier ecosystem



Define training requirements



Automated role-based assignment



Dynamic reporting qualification and metrics tracking



## How ComplianceWire® addresses industry challenges

Navigating the intricate landscape of regulated industries, companies grapple with confirming that their suppliers adhere to strict compliance and quality standards. It's not just about on-time deliveries and cost efficiencies — it's about safety, the integrity of the supply chain and meeting rigorous regulatory mandates. The question is, how can the companies effectively manage and qualify their myriad suppliers to meet these standards without getting entangled in a web of complexity? The answer is utilizing ComplianceWire®, which not only streamlines the process but demonstrates control over your supplier network.

We understand the criticality of not just managing but empowering suppliers. ComplianceWire® provides a solution that turns challenges into opportunities for excellence. The platform isn't simply about ticking boxes; it's about transforming the supplier qualification process into a strategic asset and creating auditable records that are easy to retrieve to elevate compliance.

### Solving the core challenges:

- **Automated Delivery System:** Keeping suppliers informed about compliance expectations is paramount. ComplianceWire® simplifies it with an automated system that's user-friendly for suppliers and administrators, bolstering the supply chain's integrity with a clear audit trail.
- **Self-Registration Portal:** The ability for suppliers to self-register accelerates the onboarding process, reduces administrative bottlenecks and enhances responsiveness.
- **Automated Role-Based Assignments:** As regulations evolve and the market shifts, suppliers need to be agile. The automated role-based technology helps suppliers receive relevant, up-to-date information and training tailored to their specific roles in the ecosystem.
- **Administration and Oversight:** By managing the program, ComplianceWire® allows companies to focus on their core mission while it expertly oversees the supplier qualification process.
- **Regulatory-Ready Framework:** With the platform built to meet 21 CFR Part 11 standards, companies are equipped with a system that not only prepares them for rigorous audits but also upholds the highest levels of business continuity and data integrity.
- **Custom Course Design and UL Create™ Tool:** To enhance supplier empowerment, ComplianceWire® offers personalized course design with our e-Learning team experts. Furthermore, our UL Create™ tool allows for meticulous customization of training materials, providing suppliers receive tailored, role-specific instructions that support compliance and facilitate effective management.
- **Strategic Organizational Hierarchy:** An efficient supplier compliance management, our program equips suppliers with a focused management and training structure, enabling them to meet the stringent compliance requirements, including:
  - Targeted supplier segmentation
  - Streamlined management and oversight
  - Tailored training and communications
  - Flexible framework
  - Audit-ready reporting





## Why choose ComplianceWire®?

Peace of mind comes not from mere compliance but from knowing that their suppliers are qualified, informed, and equipped to contribute. ComplianceWire®'s story isn't just about providing a platform; it's about confirming that every link in the supply chain strengthens the commitment to safety and health.

ComplianceWire® addresses these industry needs with an automated system that simplifies processes for end users and administrators, providing a clear audit trail for supplier controls. ComplianceWire® also meets both GxP and non-GxP training requirements and is fully compliant with 21 CFR Part 11 and EU Annex 11.

- **Industry-Leading Expertise:** As a preferred Learning Management System (LMS) for FDA-regulated industries, ComplianceWire® has over 600 million training completions, serving companies globally.
- **Extensive e-Learning Library:** Offering over 1,000 standard regulatory and performance-focused e-learning courses, including 100 co-developed with the FDA, to cater to a wide range of training requirements.
- **Customizable Content and Services:** UL Create™ allows customization of training content, complemented by expert consultants who design and deliver company-specific training assets.
- **Global Reach:** Supporting over 3.6 million users in more than 130 countries and available in 34 languages. ComplianceWire® supports worldwide 24/7 compliance training initiatives.

## Our commitment

ComplianceWire® is dedicated to elevating supplier compliance standards in the industry. By supporting suppliers in their efforts to adhere to rigorous regulatory compliance standards, this program significantly enhances the quality and reliability of the supply chain.

### Contact Information

**Email:** [ul.compliancewire@ul.com](mailto:ul.compliancewire@ul.com)

**Website:**

[UL.com/ComplianceWire/contactus](https://UL.com/ComplianceWire/contactus)



**[UL.com/Solutions](https://UL.com/Solutions)**

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